



Data Overages-Fixed Wireless Broadband Plans

The following applies to the Bronze, Silver and Gold Fixed Wireless broadband plans.

When you reach the allotted maximum data limit for your data plan (a “data overage”), your device will be suspended.

Once suspended, any internet browsing will be re-directed to the Pine website.

Suspensions remain in place until either the billing rollover date (12:01am on the 21st of each month), or you may purchase a "top-up" of your data usage. This may be arranged by contacting one of our local offices (<https://pinecellular.com>).

Broadband top-ups are as follows, and the maximum allowed amount is 10GB of additional data per month:

Bronze Plan: 10GB - \$20

Silver Plan: 10GB - \$20

Gold Plan: 10GB - \$20

If you exceed 10GB of data usage after top-up, your data will be suspended again. If this occurs often, you should speak with a Pine customer representative about moving to a higher-tier data plan to avoid service disruptions.