



Breach of Contract/Early Termination Fees (ETF)

Breach of Contract/Termination Fees – Fixed Wireless Broadband Plans

If you disconnect or downgrade prior to the end of the Agreement, you agree to pay a breach of contract/early termination fee (“ETF”) equal to 50% of the amount remaining under this Agreement. For example, if you sign up for 1 GB Level Service Agreement at \$25 per month for 24 months, and cancel after four months, you would owe an ETF of \$250.00(20 months remaining multiplied by \$25 per month divided by two).

Breach of Contract/Termination Fees – Fixed Fiber Broadband Plans

If you disconnect or downgrade prior to the end of the Agreement, you agree to pay a breach of contract/early termination fee (“ETF”), which is prorated based on the contract’s remaining months/billing cycles. Early termination fee is \$200 if 12 months (plus 15 days) to 24 months remain on contract; \$100 if 12 months or less remain on contract.

Breach of Contract/Termination Fees – Wireless Phone Plans

If you disconnect or downgrade prior to the end of the Agreement, you agree to pay a breach of contract/early termination fee (“ETF”), which is prorated based on the contract’s remaining months/billing cycles. Early termination fee is \$200 if 12 months (plus 15 days) to 24 months remain on contract; \$100 if 12 months or less remain on contract.